

## Resident Questions for Housing Area Panel

<b>Department</b>	Housing
<b>Date question raised</b>	5/07/2022
<b>Date of Area Panel</b>	16/08/2022
<b>Area in city</b>	Central
<b>Star rating applied by residents</b>	3 star – city wide issue
<b>Deadline for officer response</b>	25/07/2022
<b>Name of officer responding</b>	Justine Harris
<b>Officer job title</b>	Housing Estates Manager
<b>Title of Question:</b>	Key Fobs
<b>Issue:</b>	Cloning of key fobs
<b>Background:</b>	Timpsons and other local hardware businesses will clone key fobs for £10. This is happening frequently and severely reduces their effectiveness as a security measure.
<b>Action requested by residents:</b>	Ask the council to investigate and stop this happening
<b>Officer Response: Justine Harris</b>	
<b>Officer contact details:</b>	Justine.harris@brighton-hove.gov.uk
	We are aware of this development, we will investigate and come back with our response.
<b>Specific Action:</b>	
<b>Action:</b>	To review the cloning of key fobs and find out if there is a way, we can end this if we need to.
<b>Timeline:</b>	
<b>Start date:</b>	August 2022

<b>End date:</b>	November 2022
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